

Price Component	Prices from 1 November 2024 (incl GST)
Residential Customers:	
Daily supply charge	\$0.39 per day
Usage charge	\$10.630 per cubic metre

Gas Service Fees

Gas Service Fees	Prices from 1 August 2016 (incl GST)
Special Meter Reading Recovers the fee charged by the meter reader to attend a property to carry out a special meter reading.	\$18.00
Booked Meter Read Fee Recovers the fee charged by the meter reader to carry out a meter reading at a specified date and time, am or pm.	\$18.00
Meter Retake and Test Fee Recovers the fee charged by the meter reader for removing a meter and testing it in a laboratory. This fee is refundable to the customer if the meter is found to be faulty	\$105.00
Meter Removal Fee Recovers the fee charged by the network operator for the removal of a gas meter at the request of customer.	\$105.00

Disconnection Fees

Disconnection Fees	Prices from 1 August 2016 (incl GST)
Standard Disconnection Recovers the fee charged by the gas fitter to attend a property to disconnect the gas supply by means of inserting a disc into the meter to obstruct the flow of gas.	\$115.50
Standard Reconnection Recovers the fee charged by the gas fitter to attend a property to remove the disc from the meter to restore gas supply.	\$115.50
Remove Regulator Recovers the fee charged by the gas fitter to attend a property to disconnect the gas supply by means of regulator removal.	\$115.50
Reinstall Regulator Recovers the fee charged by the gas fitter to attend a property to reinstall the regulator and reconnect gas supply.	\$115.50
Disconnect Service in Street Recovers the fee charged by the gas fitter when disconnection of supply can only be achieved by disconnecting the service pipe in the street.	\$500.00
Reconnect Service in Street Recovers the fee charged by the gas fitter to attend a property to reconnect the gas supply, previously disconnected in the street.	\$500.00

New Connection to the Network Fees

New Connection to the Network Fees	Prices from 29 August 2025 (incl GST)
Standard New Connection Fee (no gas meter at the property) This fee covers the cost of supplying piped gas to the property. It includes the installation of a gas meter by a licensed gas fitter, up to 6 metres of primary service line and materials and labor. Additional charges will apply where the service line exceeds 6 metres, we will provide a quote where this applies.	\$ 825.00